

CHRISTIE



Keep yourself and your cinema healthy

With the uncertainties of COVID-19 we understand that authorities have asked public gatherings be put on temporary hold, having direct impact on many industries including cinema. During this downtime, we hope you and your families are healthy and safe and want to remind you that Christie® is open for business to assist with any problems you may have in this difficult period.

Many theaters are suspending operations for an extended period and we want to remind our exhibition partners that electronic equipment within the cinema still needs to be power cycled occasionally to keep it operational. To keep all your Christie projection equipment ready and fully functioning once audiences are welcomed back, please ensure that you read the attached documentation.

- [Christie IMB-S2 Security FIPS tamper management technical bulletin](#)
 - (For all exhibitors using a Christie IMB-S2 in their projector)
- [Christie PCM battery technical bulletin](#)
 - (For all exhibitors using a Series 1 projector)
- [Christie ICP battery replacement technical bulletin](#)
 - (To be performed every 5 years for all exhibitors using a Solaria Series 2 projector)
- [Christie PIB battery replacement technical bulletin](#)
 - (To be performed every 5 years for all exhibitors using a Solaria Series 2 projector)
- [Christie TPC battery replacement technical bulletin](#)
 - (To be performed every 5 years for all exhibitors using a Solaria Series 2 projector)
- What to do while your theatre operations are temporarily suspended? – [Recommendations by Christie](#)

As a reminder, the Christie NOC is available to support during this shut-down period for all your cinema equipment needs. If you need to reach us, please call the NOC support number below corresponding with your region, or [contact us](#) on the web at any time.

| Region | Number |
|---------------|--------------------|
| North America | +1(877)334-4267 |
| Germany | +49 221 65078811 |
| UK | +44 113 868 1089 |
| China | +40 0608 6783 |
| France | +33 1 86 99 36 48 |
| Australia | +61 (18) 0087 0128 |
| Brazil | +55 11 4130 3746 |
| India | +91 80 09190547 |
| Dubai | +971 800 032 0683 |
| Spain | +34 919 011 245 |
| Singapore | +65 6950 5573 |

We're open for business, just not as usual. [Click here to read our COVID-19 statement.](#)